

FSE PAINT PROTECTION FILM

Warranty Terms & Conditions

Warranty Coverage

FSE INDIA provides a warranty against manufacturing defects for a period of 6, 10, or 15 years, depending on the PPF product applied to the vehicle. The warranty period shall commence from the date of PPF application.

- **Elite:** 6-Year Warranty
- **Prestige:** 10-Year Warranty
- **Infinity Shine:** 15-Year Warranty

Warranty coverage is subject to the applicable terms and conditions.

Covered Defects Includes:

- Cracking
- Blistering
- Delaminating

This Limited Warranty does not cover defects caused by:

1. Such failures include exposure to physical abuse, chemical abuse (e.g. harsh cleansers and solvents), thermal abuse or shock (e.g. excessive heat or cold) or misuse (e.g. application on wrong surfaces)
2. Improper storage, installation, handling and/or use of the Product.
3. Damage not resulting from manufacturing defects that occur while the Product is in the customer's possession.
4. Unreasonable or unintended use of Product.
5. Products installed with known or visible manufacturing defects at the time of installation, including, but not limited to scratches, scuffs, scrapes, and chips to the painted surface.
6. Stains and scratches.
7. Damage to the wrapped surface due to improper wash techniques, automatic car washes or incorrect wash tools that may cause abrasion or by third parties not authorized by the Company.
8. Scratches, scuffs, scrapes, chips to the painted surface.
9. Water spots – water spots are caused by mineral deposits, which if left to dry on the paint protection film may leave a stain; water spots are not covered.
10. Damage caused by collision, accidental damage, vandalism, fire, hail, flood, surface rust, rail dust, physical damage, paint overspray, or paint manufacturer' defects, which may be covered under manufacturing protection plan.
11. Use in non-automotive applications.
12. Use of non-FSE INDIA branded Sealant coatings.
13. Damages caused by outside forces, including the physical impact of rocks or road debris
14. FSE INDIA is not liable for any damage of paint or any other part at the time of removal or application of the paint protection film.
15. Re-painting is not covered under this warranty (irrespective of the reason for removal)
surfaces. Installation on repainted vehicles may cause paint damage when/if the film is removed, which invalidates the Paint Protection Film Limited warranty.
16. Dealer or distributor is not authorized to modify or extend said limits of the warranty
The warranties set forth herein are the only warranties made by the company in connection with these products. The company cannot and does not make any implied or express warranties with respect to the product, and

disclaims all other warranties, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. Products sold by companies are sold only to the specifications specifically set forth by companies in writing. Other than the limited warranty set forth herein, the company makes no other warranties, express or implied. The company's sole obligation under this warranty shall be repaired or replacement of non-conforming products, or at the option of the company, return of the product, and a refund of the purchase price. Buyer assumes all risk whatsoever as to the result of the use of the products purchased, whether used singularly or in combination with any other products or substances.

17. Change of Vehicle Ownership:

In the event of any change in ownership of the vehicle, the new owner shall be required to notify the nearest FSE INDIA authorized centre or provide written notification via email to cs.india@fse.global within fifteen (15) days from the date of transfer of ownership. Failure to provide such notification within the stipulated fifteen (15) day period shall result in the warranty being deemed null and void. If the warranty becomes void due to failure to notify FSE INDIA of the change in ownership, the warranty may be reinstated only after the vehicle and PPF are inspected and approved by an FSE INDIA authorized centre. Reinstatement shall be subject to the inspection findings and applicable warranty terms and conditions. This inspection will be chargeable for a minimum amount of

Rs. 1,000/-

Limitation Of Liability:

No claim by the buyer/owner of any kind, including claims for indemnification, shall be greater in amount than the purchase price of the products in respect to which damages are claimed. In no event shall the company be liable to buyer/owner in tort, contract or otherwise, for any special, indirect, incidental, consequential, reliance, statutory, special, punitive or exemplary damages, including, but not limited to, lost profits, loss of use, loss of time, loss of revenues, inconvenience, loss business opportunities, damage to good will or reputation, or loss of data, even if advised of the possibility of such damages or such damages could have been reasonably foreseen, in connection with, arising out of, or as a result of, the sale, delivery, servicing, use or loss of use of the products sold hereunder, or for any liability of buyer to any third party with respect thereto.

Annual Inspections:

To maintain the warranty on your product, an annual inspection is required throughout the warranty period, as stated in the product specifications. This inspection should be performed by an FSE INDIA certified Installer / application center every six month and must be completed within 15 days before or after the 6th month date of installation or the date of any previous inspection or service. Failure to complete the inspection, within the required time will void the Limited Warranty. Any fees or charges by the FSE INDIA Certified Installer or application center will be charged to the owner to do the inspection including, but not limited to, exterior wash, decontamination, and inspection. Please keep proof of all inspections, as they must be provided if you have a Limited Warranty related issue. Warranty will be considered null and void if the required maintenance is not carried out in accordance with the prescribed maintenance schedule and guidelines.

Dispute

This warranty provides for specific legal rights that may vary from State to State or Province to Province. This warranty shall be construed by the laws of India without regard to conflict of law principles. Buyer hereby waives any rights to personal jurisdiction and any suit arising here from shall be heard exclusively in the court of Pune, Maharashtra, India,

Contact Information:

Any questions concerning this Limited Warranty should be addressed to:

Corporate Office:

S No: 134/3b 4; Sarita Society;

Nr Raunak Residency Back to Lodha Petrol Pump.

Mayur colony. PUNE 411038 Maharashtra India

